



MEDICAL RECORD REQUESTS

To ensure the safety and well-being of our patients, their families, and staff during the coronavirus (COVID-19) visitation restrictions, the Medical Records office is temporarily closed. If you need medical records, please follow these steps.

Required Documents

- Complete the medical records release authorization form. Complete the entire form.
- Include a copy of a government issued photo ID. Required with each authorization form.
- If you are the patient's representative requesting records on behalf of the patient or if the patient is deceased, **documentation authorizing the release of the records to you is required.** Acceptable documents includes a letter from the patient, court order, power of attorney, death certificate, executor of estate, or next of kin affidavit.

Submitting Medical Records Requests

Choose one of the following options to submit your documents:

- **DROP OFF:** Drop the completed form, copy of ID, and supporting documents in the secure mailbox in the hospital's Main lobby in the visitor screening area.
- **MAIL:** Mail the completed form, copy of ID, and supporting documents to:
Grady Memorial Hospital
Attn: Medical Records Department
80 Jesse Hill Jr Drive SE
Atlanta, GA 30303

Receiving Medical Records

Please allow 3-5 business days for processing.

- **ELECTRONIC:** Received within 2-business day after processing.
 - If you would like to receive your medical records by email, please provide an email address in the first section of the authorization form.
 - You will receive two emails from CIOX Health. The first lets you know the request was processed. The second gives information about the invoice and logging into the secure portal to obtain the records.
- **MAIL:** Received within 7-10 business days after processing.

Fees

Charges may apply. These charges generally do not exceed \$6.50.

Continuing Care Requests

To have records sent to a physician, please provide the physician's office information, including the physician's name, and fax number. There is no charge to send records to your physician.

If you have questions, please contact us at (404) 616-2273.

PLEASE COMPLETE THE FORM IN ITS ENTIRETY WHERE CHECK MARKS ARE PRESENT



Authorization for Disclosure of Protected Health Information (PHI)
(Patient's Permission to Release Information in the Medical Record -Page 1 of 2)

Patient Name: Last Four of SSN:
Previous Names: Date of Birth:
Address: City: State: Zip:
Email Address: Phone #:

Instructions: Fill out form in its entirety. If any section is incomplete, this form may be invalid and the request may not be processed.

Request Information From:

Provider/Facility Name:
Address:
City/State/Zip:
Phone:

Release Information To:

Name/Facility:
Address:
City/State/Zip:
Phone:

- Grady Health System (Grady) has my permission to use or give out certain information in my medical record — called "protected health information" (PHI). The information that Grady may give out is checked below.
I also understand that PHI may include information protected under Federal and State Law (such as information about alcohol, drug abuse, mental health, HIV, and/or AIDS treatments).

Information to be Released

Grid of checkboxes for information to be released: Clinic Progress Notes, Hospital Progress Notes, History and Physical, Consultation Notes, ED Notes, Diagnosis, Treatment and/or Referral for Alcohol and/or Drug Abuse, Discharge Summary, EKG/Cardiology Reports, Pathology Reports, Operative Reports, Other, Lab Reports, Radiology Reports, Radiology Images, Psychotherapy Notes, All Records, HIV/AIDS, Mental Health Care or Services.

Release Format: Paper, CD/DVD Release Method: Mail, Pick-up, Fax (continuing care only)

Expiration of Authorization

I understand that I may revoke this authorization at any time by sending a written notice to Grady Health Information Management Department at the address noted below. I understand that the revocation will not apply to any PHI that has already been released in association with this authorization.

Right to Revoke Authorization

This authorization will expire one (1) year from the date of signing unless I revoke it in writing, or indicate an event or earlier date here:

ATTENTION: Please review the information below carefully. If information is missing, the request may not be processed.
- If the patient is 18 years of age or older, the patient must sign and date the form.
- If the patient is 18 years of age or older, and lacks the capacity to sign, a legally authorized person may sign and date the form. Please indicate your legal authority and include documentation of your relationship: Legal Guardian or Conservator, Health Care Agent
- If the patient is 17 years of age or younger, the patient's parent or legal guardian must sign and date the form. Please indicate your relationship: Parent, Legal Guardian
- If the patient is deceased, the patient's legal next of kin or authorized representative must sign and date the form.



**Authorization for Disclosure of Protected Health Information (PHI)
(Patient's Permission to Release Information in the Medical Record -Page 2 of 2)**

Authorization as a Condition to Treatment




I understand that I do not have to sign this Authorization to be treated at Grady, unless:

- I am treated at Grady only to give PHI to a third party (such as for an employee physical exam), or
- I need treatment related to a research study. In this case, Grady will not treat me unless I sign this Authorization.

Potential Re-disclosure

I understand that persons who get PHI about me from Grady could give my information to others, unless Federal laws say they cannot. I give Grady permission to copy this Authorization and give it to persons who get my PHI from Grady.

I have read and understood this Authorization and my questions have been answered. I certify that I am the Patient listed above or a person with permission to act on Patient's behalf. I will not hold Grady, its officers, trustees, employees, agents, or contractors responsible for anything that may happen from the use or release of my PHI.

 Print Patient Name	 Date Signed (required):
Patient Signature	
Print Patient's Authorized Representative Name	 Date Signed (required):
Signature of Patient's Authorized Representative	

(Note: Please give a copy of the signed Authorization to Patient)

Documentation Required to Release Medical Records

To ensure we are releasing medical records to an authorized party, we ask that you make the following documentation available to us upon your request.

Patients Requesting Their Own Medical Records:

- Authorization for Disclosure of Protected Health Information form signed by the patient.
- Government issued photo identification (Driver's License, State ID card, Passport).

Patient Representative Picking Up Medical Records Requested by Patient:

- Authorization for Disclosure of Protected Health Information form signed by the patient.
- Government issued photo identification of the patient **and** the patient's representative (Driver's License, State issued ID card, Passport)

Third Party or Patient's Representative Requesting Medical Records:

- Authorization for Disclosure of Protected Health Information form signed by the patient's representative.
- Government issued photo identification of the patient's representative (Driver's License, State issued ID card, Passport)
- Durable Medical Power of Attorney
- Death Certificate
- Executer of Estate Documentation
- Court Order, Subpoena, Production of Documents