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80 Jesse Hill Jr. Drive S.E., Atlanta, Georgia 30303-3050

QUESTIONS AND ANSWERS #2

GRADY MEMORIAL HOSPITAL CORPORATION

d/b/a

GRADY HEALTH SYSTEM

RFP09018CK Enterprise Resource Planning (ERP) Software Application

The purpose of this addendum is to advise all prospective offertory of the following information:

**Question #1:** Will GHS be issuing a separate RFP for the professional services required to implement this new ERP solution?

**GHS Response:** *At this time GHS is only issuing an RFP for ERP software. After determining the ERP solution decision and better understanding the resource implications, GHS reserves the right to issue an RFP for implementation services it deems appropriate.*

**Question #2:** Vendor Question 2.19 This question seems to pertain to services engagement. Can GHS be more specific to the roles of the individuals associated with the account for which you are seeking biographies for at time of RFP submission?

**GHS Response:** *Please provide a bio for each person that will be assigned to GHS as part of your solution to GHS. This could include, but is not limited to, sales, implementation support, post-live support, technical support, etc. This question was not intended to be solely an implementation services oriented question.*

**Question #3:** Requirement 3.4.4.9 Please clarify what is meant by "auto batch".

**GHS Response:** *This refers to functionality that is part of the recruitment selection process that reduces the number of applicants to a short list of candidates based on them meeting certain criteria.*

**Question #4:** In addition to the list of existing applications GHS provided in the RFP, is there a diagram illustrating the interfaces/integration that GHS could provide?

**GHS Response:** *GHS does not have a current interface diagram that includes both the GEAC and MedClick systems. In responding to the RFP questions and developing your pricing please make appropriate assumptions based on the legacy systems that are in place at a hospital the size and complexity of GHS. Where appropriate, a price range can be used to quantify integration services.*

**Question #5:** Can you give me a better understanding of the approximate amount of concurrent users that will be accessing the system? Or how many concurrent users you will need to handle peak user access?

**GHS Response:** *GHS has not currently projected the amount of concurrent users. Based on the functionality of your solution and the baseline user estimates provided within the RFP, please make appropriate concurrent user estimates if that is required for software pricing. Feel free to represent multiple concurrent user pricing options if necessary.*

All other Terms & Conditions remain the same.

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