



DECEMBER 17, 2009

RFP 09021IM ENVIRONMENTAL SERVICES

Response to Questions 2

ATTENTION ALL PROPONENTS:

This notification is being provided to all proponents as GHS's response to the following vendor questions.

QUESTION:

We would like to see your Bed turnaround reports for the year, Satisfaction Quality Inspection report, and Response Time Discharge reports - This data will help us to benchmark where GHS is today against the Quality requirements of the RFP and any guarantees.

GHS RESPONSE:

**Reports for BedTracking® Statistics
Grady Memorial Hospital**

10:48

Response/Turn-Time

**Dates: 6/1/2009 - 12/17/2009, All Users , All Patient Units , Cleaning time 0 - 60 min. Max.
Response time 120 min. , Based on Last Requests**

Totals for Report

Status Turn	Requests	Non adj./adj. cleans	Avg. Response	Avg. Clean	Avg.
Dirty	29760	26208 (88%) / 3552 (12%)	0:33	0:20	0:53
Clean next	525	491 (94%) / 34 (6%)	0:25	0:24	0:50
STAT	137	131 (96%) / 6 (4%)	0:22	0:27	0:49
Pt in Room	1261	280 (22%) / 981 (78%)	0:33	0:18	0:51

Totals (all statuses)

Requested: 31683

Compliant Cleans: 27110 (86%)

Adjusted Clean: 4573 (14%)

Avg. Response Time: 0:33

Avg. Clean Time: 0:20

Avg. Turn Time: 0:53

All other Terms & Conditions remain the same.

Please acknowledge receipt of this addendum on Appendix C of the RFP.